

Whāngaia: Waitematā Bulletin

Welcome to the first edition of the Whāngaia: Waitemata Bulletin, designed to advise and inform our partners around the concept of Whāngaia Ngā Pā Harakeke and the Waitematā Police's transitional progress towards this new response to Family Harm in our community.

Whāngaia Ngā Pā Harakeke relies heavily on engagement and co-operation with iwi, our partner government and non-government agencies. We recognise that the key to a successful transition from Police's current Family Harm model to Whāngaia Ngā Pā Harakeke will be intrinsically linked to open and transparent communication and discussions with our partners.

Therefore, I encourage you all to contact either myself, Detective Senior Sergeant Kelly Farrant or Dr Catherine Collinson to discuss any concerns, ideas or issues you may have as this transition takes place.

We value feedback and I will modify this bulletin as it develops to ensure that it informs everyone in the most effective way. Already a name change has been suggested and we will seek guidance from iwi for an appropriate title.

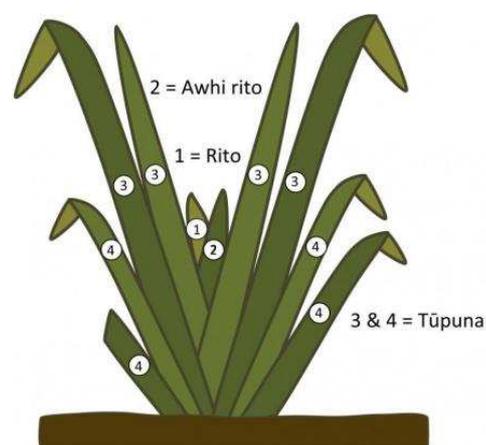
What is Whāngaia Ngā Pā Harakeke?

As part of a national roll-out, during 2018 Waitematā District will introduce a new approach to family harm recognising that family violence is often the outcome of adverse underlying factors in the home (e.g. alcohol, drugs, protracted unemployment, gambling, intergenerational dysfunction, financial pressure, anger, jealousy etc.).

The approach will be known as Whāngaia Ngā Pā Harakeke: the name gifted to Police by the Commissioner's Iwi Advisory Board.

Whāngaia means to feed, nourish, to care for. Māori speak about harakeke (flax) as a whānau (family group). It grows in a fanlike pattern with the baby leaf (rito) - the child at the centre of the fan with the protective parent leaves flanking either side (awhi rito). This group of leaves is never taken and are retained to produce further generations of growth. Thus, the whakapapa, the genealogy, of the plant is protected. Only leaves considered as the grandparents (tūpuna) are cut. As harakeke has strong roots, the whānau share common roots and derive strength and stability from forming part of the larger whole.

The purpose of Whāngaia Ngā Pā Harakeke is to create an Iwi-led, multi-agency partnership to reduce and prevent family harm particularly among Māori. The vision



for this partnership is *Thriving Children, Strong Families, Resilient Communities* achieved through a coordinated response, to align service provision with the needs of the victim and their whānau.

As well as police teams affiliated to Whāngaia Ngā Pā Harakeke (Family Intervention Teams (FITs); a High and Complex Risk Team; and Family Harm Investigations) and partner agencies we will also be supported by kaiāwhina: trained social workers and advocates. Kaiāwhina will help police to identify the root cause(s) of the family harm allowing the appropriate referrals to be made to our partner NGOs and service providers.

In Year One, Whāngaia Ngā Pā Harakeke will cover Waitakere and North Shore areas and in Year Two, with the allocation of more staff, Rodney will be covered.

Meet the Team

It's now been two weeks since I took over the directorship of Whāngaia Ngā Pā Harakeke Waitematā from the interim Director, Dr Catherine Collinson.

At the same time I was joined by Detective Senior Sergeant Kelly Farrant who has now taken over from Acting Senior Sergeant Karen Hoshek as the District Family Harm Co-ordinator.

We will soon be joined by Senior Sergeant Wendy Pickering who is returning to the District Victims' Manager Role after a 12 month secondment to Police National Headquarters.

Along with a project officer, Dr Collinson, we will make up the leadership team for Whāngaia Ngā Pā Harakeke Waitematā.

Cathie, Kelly and I have been extremely busy over the past two weeks undertaking a number of Whāngaia Ngā Pā Harakeke related activities. This has included meeting with Counties Manukau Family Intervention Team (FIT) members and kaiāwhina and observing the daily Safety Assessment Meeting (SAM) table, located at the Manukau Police Hub.

We also visited Christchurch to observe the Integrated Safety Response (ISR) model in action. Like Whāngaia Ngā Pā Harakeke, ISR is part of the Safer Whānau programme and has been operating for 18 months. Whilst there, we visited the state-of-the-art Justice Precinct where the Family Harm teams are located and met with a family harm sergeant to gain understandings of how the teams operate. We will take the learnings from both pilots and weave them into a structure and process that fits the specific needs of the Waitematā community.



News and Views

Our New Hub Takes Shape

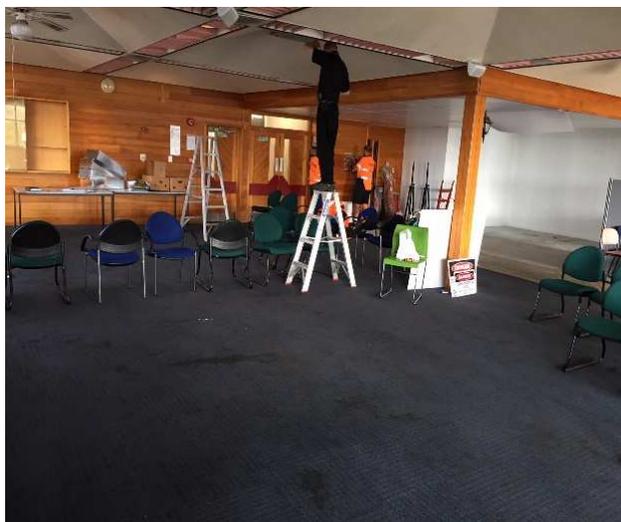
The new work space for Whāngaia Ngā Pā Harakeke will be located at the Waitakere Police Station. As you'll see in the photos, a full refit of this space is underway and it is hoped that it will be operational by the end of July this year.

This space will be a contemporary, open-plan design where Family Harm and Youth Services police staff can work alongside government agency and NGO partners in a shared modern environment.

WiFi will be available for our partners to bring their devices and log into their systems.

This will also be the location of the daily Safety Assessment Meeting (SAM) table from which police and their partners will engage with service providers to support those individuals or whanau negatively affected by Family Harm.

Of course, once we're up and running, we can arrange for you to observe the SAM table in action so you can see and hear how the government agencies work together, in analysing the protective factors, the risk assessment and the interventions.





5F Training Rolls Out to Our

Partners

Many of you will be aware that Police are currently rolling out training to our staff that will deliver a step change in the way we investigate and manage incidents of Family Harm. We are also providing an insight into the 5F training for our NGOs and family harm stakeholders.

This 5F training is designed to enhance Police's current approach to the investigation of Family Harm, using a number of different methods including the introduction of a new mobility (cell-phone) application which will allow police attending a Family Harm incident to access and collect a larger amount of information at the scene in real time.

New processes, set to go live in May 2018, will see frontline police formulating 72 hour safety plans for Family Harm victims of as part of a number of new measures to keep victims and their whanau safe from re-victimisation.

Dr Collinson and a small team of family harm officers are currently engaged in delivering a modified version of the 5F training package specifically for partner agencies and NGOs.

In early April, Cathie and Karen presented to 51 of our North Shore partners and service providers. Despite technical difficulties Detective Sergeant Tony Bruce was able to overcome them and led a smooth delivery of the on-line material.

The 31st May is locked in for similar training to capture partners and providers located in the Waitakere and Rodney areas.

In addition to the face-to-face training we are sending the out the Safer Whanau package Police National Headquarters developed for stakeholders.

We are very grateful to our sector partners at Family Violence Prevention Network: North Shore and WAVES for hosting and facilitating these presentations.

Feedback

Loved the training yesterday! The police are moving in the right direction, thought it was really positive and inspiring! I really hope that there were not too many negative comments (I heard a few before I left) they are doing such a great job and it will take time to see what is working and what needs work.

Reflected in some of the difficult questions was the concern some providers had of the robust risk assessment frontline Police are conducting at the scene. It was very useful of you to stress this is to cover the 72 hour period between the incident and the integrated services response. I believe this concern will be ameliorated once stakeholders have a clearer picture of the partnership response under Whāngaia, how their service fits and how risk and safety information will be shared so that victims do not feel overwhelmed.

Much of the training would have been 101 for many of the stakeholders but its novel and varied presentation gave a great insight into what Police is doing to improve the way they deal with family harm.

Gandhi Nivas

The Gandhi Nivas House located at 492 Te Atatu Road, Te Atatu North has now been in operation since 12 March 2018.

Already Waitemata staff have referred more than 26 male Family Harm perpetrators to this service as either part of Family Safety Plan for the victim of a Family Harm episode, or to provide immediate support for the perpetrator designed to prevent further offending.



“24/7 in-house coordinator, temporary accommodation, access to counselling services, free parking” <https://gandhinivas.nz/our-houses/>

GOOD NEWS STORY

On 3rd May PST Section 3 attended a Family Harm episode where the husband and wife had been living in New Zealand for only two years. This was the first interaction they had had with NZ Police. A PSO was issued for five days and the male was transported to Gandhi Nivas.

A PSO follow up was completed on 7th May and Gandhi Nivas confirmed that the male was still staying with them. Both parties engaged with Gandhi Nivas. Gandhi Nivas put intervention plans in place with further follow up planned for both of them.

NB. Well done to the probationary constable who attended the family harm episode and used all the tools they had at their disposal to facilitate an excellent outcome to the family harm episode and completing the standard!

UPCOMING EVENT

Hui. We will be working with iwi and NGO representatives to co-design a hui for our family harm NGOs and stakeholders. It will be a meaningful, informational and motivational day with everyone contributing to its successful outcomes. Watch this space.....

Contact Us

Detective Inspector Brett BATTY	Brett.Batty@police.govt.nz	021192 0537
D/Senior/Sergeant Kelly FARRANT	Kelly.Farrant@police.govt.nz	021 191 4375
Dr Cathie COLLINSON	Catherine.Collinson@police.govt.nz	09) 477 5070



Whāngaia Ngā Pā Harakeke - Thriving Children, Strong Families, Resilient Communities