



Oranga Tamariki Update for Partners: April 2021

Dated 1 April 2021

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Kia ora koutou

As we come to the end of the first quarter of 2021, we would like to thank you for the work you do with us and your ongoing focus on understanding and meeting the needs of your communities.

We would also like to acknowledge your participation in research, surveys, working groups and hui related to our mahi. We work in partnership with you to make a positive difference for those we work with, and we value your input into how we can do that better. We hope you have an enjoyable Easter, and for those of you working over the holiday period, thank you again for the work you do.

Our ongoing response to COVID-19

Alongside you, we continue to work with tamariki, whānau and communities at all alert levels. The help and support offered to our communities over the last 12 months has been an incredible collective effort, and we would like to acknowledge all of our partners across the motu.

We also continue to work closely with the Ministry of Social Development and other social service funding agencies to provide regular information and guidance to our partners and communities, including in relation to the roll out of the Government's vaccination programme. We will keep you informed of developments. You can also find [information and guidance on the MSD website](#).

Tsunami preparation

A couple of Fridays ago, many of us were awoken by an earthquake and kept awake by the tsunami warnings that followed. It is really important that everyone knows how to respond in these situations to keep our people and whānau safe. There were different types of tsunami warnings that day, a warning for a tsunami sourced within New Zealand and warnings for potential tsunami coming from further away. A distant source tsunami, like one generated by an earthquake somewhere like Chile, may take 14 hours or more to arrive in NZ. A regional source tsunami, like one generated from the Kermadec Islands, may take between one and three hours to arrive. These types of tsunami allow some time for official warnings to be provided. However, a local source tsunami can arrive in New Zealand coastal areas within minutes, leaving no time for these warnings.

The best thing you can do if you are in a coastal area and you experience an earthquake that is **Long or Strong** is, **Get Gone**. Move to higher ground immediately, ideally on foot or on a bike to keep the road free for those who really need to travel by car. If you aren't sure if your home or workplace are in a tsunami evacuation zone, you can find maps for your region [here](#). There is also a new app being trialled in Wellington, [Tsunami Ready](#) that helps you work out if you are in an evacuation zone and if so identifies your nearest route to safety. It would be a great idea to practice walking your evacuation route as a whānau or a team to ensure you all know where to go and are also aware of anyone who may need some additional support to evacuate.

You can find plenty more tsunami education tools [here](#), including resources for tamariki.

Separation of 'CARMSA' shared services

As we have previously announced, Oranga Tamariki is transitioning some services back to the Ministry of Social Development (MSD) by 30 June of this year. The Partnering for Outcomes (Pfo) team at Oranga Tamariki has been providing these services on behalf of MSD since 2017, under an agreement known as the Contracting and Relationship Management Services Agreement (CARMSA). The services include reporting, planning, procurement, contract development and contract/relationship management.

Last month, we asked Pfo Advisors/Relationship Managers to send formal correspondence to all current NGO partners to notify partners of changes from 1 July. In summary:

<i>1. If your organisation receives funding from Oranga Tamariki, and no funding from MSD (that is currently managed by Oranga Tamariki)</i>	<i>2. If your organisation receives funding from MSD, and no funding from Oranga Tamariki</i>	<i>3. If your organisation receives funding from both Oranga Tamariki and MSD (that is currently managed by Oranga Tamariki)</i>
<ul style="list-style-type: none"> • There will be no change to existing arrangements. 	<ul style="list-style-type: none"> • The administration and relationship management for your contract will be directly with MSD. 	<ul style="list-style-type: none"> • You will have separate MSD and Oranga Tamariki contracts. • Each contract will be managed by the respective Ministries. • Both Ministries will continue to work closely with you throughout the transition period.

Please don't hesitate to let your Pfo Advisor/Relationship Manager know if you have any questions about the changes or don't recall receiving the correspondence.

MSD recruitment update

As MSD prepares to manage its own contracts and relationship with NGO partners from 1 July, they have made some appointments:

- National Manager Relationship Management – Ativalu (Valu) Lemuelu
- National Manager Contracts and Procurement – Diane Hallot
- Team Manager Contracts Administration – Calvin Pleydell

Valu and Calvin are existing MSD members of staff, while Diane joins MSD from the Department of Corrections.

During April, MSD's focus is recruiting into Regional Relationship Manager roles. These new Regional Relationship Managers will cover: Auckland, Northland, Bay of Plenty, Waikato, Taranaki, East Coast, Central, Wellington, Nelson, Canterbury and Southern.

Once appointed, the MSD Regional Relationship Managers will work closely with PFO Advisors/Relationship Managers to ensure a smooth transition of services. We'll provide further updates on the CARMSA transition in our next sector newsletter update.

You can [view roles on the MSD careers website](#)

Have your say on new Family Violence and Sexual Violence practitioner & organisational tools

Oranga Tamariki, as a member of Joint Venture for Family Violence and Sexual Violence, invites you to give feedback on two specialist family violence tools.

The tools are the:

- Family Violence Specialist Organisation Standards (SOS). These are focused on lifting the capability of specialist family violence practitioners. The standards are intended to promote 'ongoing development of, and reflection on, safe, holistic and effective specialist organisational practice'.
- Entry to Expert Workforce Capability Framework (E2E). This defines family violence workforce capabilities at different practice levels: from foundational (entry-level) to expert. The capabilities will inform practice and development of family violence practitioners to provide a well-informed specialist workforce and support the start of a family violence practitioner career pathway.

You can get more information and complete an online survey to provide feedback on the tools [here](#). We are asking for feedback by Friday 26 April 2021. If you would like the Joint Venture team to organise a face-to-face or online meeting with you or your organisation, please email:

JVWorkforce@Justice.govt.nz

The Joint Venture unit was set up in 2018 to bring together ten government agencies to take shared responsibility for addressing family violence and sexual violence in ways that have not been done before. In the past two years, representatives from the Joint Venture and the family and sexual violence sector have worked alongside the Joint Venture workforce team to develop these tools. They aim to support a shared analysis and understanding of family and sexual violence in the areas of organisational standards and workforce capabilities. More information on the Joint Venture can be found [here](#).

Oranga Tamariki Sexual Violence Project Update

As part of the Joint Venture Business Unit, Oranga Tamariki was designated funding to invest in sexual violence services for tamariki and rangatahi. These services will be responsive to all tamariki and rangatahi who reach out for support, whether they are victims or survivors of sexual violence or displaying concerning and harmful sexual behaviours (CHSB). Services will also provide additional support for their whānau.

The sexual violence project team at Oranga Tamariki is committed to removing the disparities tamariki and rangatahi Māori face when seeking support. We have prioritised engagements with iwi, hapū and whānau to support the investment and design of services that are by Māori, with Māori, for Māori. The project will also ensure services are responsive to Pasifika, refugees and migrants, people with disabilities, and sexual orientation, gender expression and identity, sexual characteristics (SOGIEISC) diverse people.

We anticipate engagements with tangata whenua will begin in April followed by design for both tangata whenua and tangata Tiriti in August. In the meantime, if you would like more information about the approach to this mahi, please email sexualviolence_projects@ot.govt.nz

Oranga Tamariki email addresses

For security reasons and to keep our IT Systems current, Oranga Tamariki is removing old email addresses, that is emails ending in '@cyf.govt.nz' and '@mvcot.govt.nz'. We would like you help to do this.

In the first instance, we ask that you check email address when you and your staff are emailing Oranga Tamariki staff or shared mailboxes to make sure they are '@ot.govt.nz' email addresses. If they are not, please use, or contact us to provide, an alternative address with '@ot.govt.nz'.

The next steps at our end will involve us looking at email traffic reports to see where mail is originating from partner agencies and still going to old email addresses. We will then let the senders know the updated email addresses they should be using. We will also make the necessary changes with our teams internally to make sure only @ot.govt.nz are being used across our systems.

This process will take time and we will not decommission an email address until we are confident that it is not being used for work related purposes. If you have any questions or would like assistance around this request, you can email

DW_Email_Migrations_And_Decommissioning@ot.govt.nz

Social Worker Registration

In a significant step forward for the profession, New Zealand moved to mandatory registration of all social workers from 27 February 2021. Anyone who calls themselves a social worker can now only practice if they are first registered by the Social Worker Registration Board.

We know there are barriers to registration for some people that may qualify, including the cost and the process, especially for the s13 experience pathway. Oranga Tamariki is able to help its partners address these barriers for their staff. We are still able to assist with the costs of registration and, through a partnership with the Aotearoa New Zealand Association of Social Workers, we can provide you with access to one on one or group support with the registration process. This support is available until May this year. Please contact your PfO contract or relationship manager for further information.

Information Sharing Workshops

These are half day workshops to support the implementation of the information sharing provisions in the Oranga Tamariki Act that came into force on 1 July 2019. They are interactive sessions to support consistent understanding of the information sharing requirements and help build strong regional connections. The workshops are open to front line staff as well as supervisors and managers from both NGOs and Oranga Tamariki. Here are the dates and links to where you can find out more information and register (where there are currently spaces available):

- April workshops are taking place; in Blenheim on the 8th, Christchurch on the 13th, [Waitakere](#) on the 15th, [Rotorua](#) on the 21st and [Napier](#) on the 30th.
- May workshops are confirmed for; [Hawera](#) on the 5th, [Invercargill](#) on the 5th, [Tokoroa](#) on the 6th, [Greenlane](#) on the 12th
- and due to high demand a second [Palmerston North](#) workshop on the 1st of June.

Some of the above workshop have hit their capacities but you are welcome to join their waiting lists [here](#).

The Hear Me See Me campaign is now live

Oranga Tamariki, working with an advisory group of Government agencies, NGOs and young people, has launched a campaign that encourages New Zealanders to listen to, understand and support young people who have faced or are facing significant challenges.

The [Hear Me See Me campaign](#) contributes to the Child and Youth Wellbeing Strategy as part of a key action in the Ministry for Youth Development's plan.

The Hear Me See Me team would love to hear your thoughts about any of the stories. Please email your feedback to kiaora@hearmeeseeme.nz

Just Sayin' - experiences of rangatahi

Listening to the voices and experiences of rangatahi is at the heart of our Transition Support Service. To make sure we are on the right track and helping rangatahi in the best way that works for them, we have recently completed a confidential survey of rangatahi who are eligible for the service.

Rangatahi told us that having a transition worker they trusted and who was supportive and reliable made a difference to their lives. We are already working with the results to see how and where the service can be improved.

[Check out the report, key findings and actions.](#)